

Hotel Management Diploma course in Rawalpindi Gujranwala, Gujrat, Hafizabad, Jhang, Jhelum

























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Students from different cities can apply for Admission

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wara, Mirpur Khas, Jacobabad, Shikarpur, Khairpur, Pakistan.

Hotel Management

Hospitality management is the study of the hospitalityindustry. A degree in the subject may be awarded either by a university college dedicated to the studies of hospitality management or a business school with a relevant department. The Hotel Management Diploma combines hands-on hospitality courses, including rooms division, reception, and restaurant operations, with basic hotel management courses. With the hotel management diploma, students can begin with entry level positions in hospitality businesses. Hotel management is a globally accepted professional career field and academic field of study. Degree programs such as hospitality management studies, a business degree, and/or certification programs formally prepare hotel managers for industry practice. Most hotel establishments consist of a General Manager who serves as the head executive (often referred to as the "Hotel Manager"), department heads who oversee various departments within a hotel, middle managers, administrative staff, and line-level supervisors. The organizational chart and volume of job positions and hierarchy varies by hotel size, function, and is often determined by hotel ownership and managing companies.

HOTEL

A hotel is an establishment that provides paid lodging on a short-term basis. Facilities provided may range from a modest-quality mattress in a small room to large suites with bigger, higher-quality beds, a dresser, a fridge and other kitchen facilities, upholstered chairs, a flatscreen television and en-suite bathrooms. Small, lower-priced hotels may offer only the most basic guest services and facilities. Larger, higher-priced hotels may provide additional guest facilities such as a swimming pool, business centre (with computers, printers and other office equipment), childcare, conference and event facilities, tennis or basketball courts, gymnasium, restaurants, day spa and social function services. Hotel rooms are usually numbered (or named in some smaller hotels and B&Bs) to allow guests to identify their room. Some boutique, high-end hotels have custom decorated rooms. Some hotels offer meals as part of a room and board arrangement. In the United Kingdom, a hotel is required by law to serve food and drinks to all guests within certain stated hours. In Japan, capsule hotels provide a tiny room suitable only for sleeping and shared bathroom facilities. Hotel operations vary in size, function, and cost. Most hotels and major hospitality companies have set industry standards to classify hotel types. An upscale full-service hotel facility offers luxury amenities, full service accommodations, an on-site restaurant, and the highest level of personalized service, such as a concierge, room service and clothes pressing staff. Full service hotels often contain upscale full-service facilities with a large number of full service accommodations, an on-site full service restaurant, and a variety of on-site amenities. Boutique hotels are smaller independent, non-branded hotels that often contain upscale facilities. Small to medium-sized hotel establishments offer a limited amount of on-site amenities. Economy hotels are small to medium-sized hotel establishments that offer basic accommodations with little to no services. Extended stay hotels are small to mediumsized hotels that offer longer-term full service accommodations compared to a traditional hotel. Timeshare and destination clubs are a form of property ownership involving ownership of an individual unit of accommodation for seasonal usage. A motel is a small-sized low-rise lodging with direct access to individual rooms from the car park. Boutique hotels are typically hotels with a unique environment or intimate setting. A number of hotels have entered the public consciousness through popular culture, such as the Ritz Hotel in London. Some hotels are built specifically as a destination in itself, for example at casinos and holiday resorts. Most hotel establishments are run by a General Manager who serves as the head executive (often referred to as the "Hotel Manager"), department heads who oversee various departments within a hotel (e.g., food service), middle managers, administrative staff, and line-level supervisors. The organizational chart and volume of job positions and hierarchy varies by hotel size, function and



class, and is often determined by hotel ownership and managing companies.

Front Office (Nerve Centre of The Hotel)

Every day is different with the arrival of new personalities from different walks of life. The Front Office Department is often referred as the nerve centre of the hotel as it is in constant contact with our guests, and has the most diverse operating exposure. Our team is passionate about guest service and look at every possible opportunity to make our guests comfortable during their stay. Our front office associates have a keen intuition that allows them to anticipate our guest's needs and exceed them. With its excellent communication skills, it is not unusual for our staff to multi task and work diligently in order to resolve any issues that may arise.

Concierge (Always At Your Service)

The Concierge is constantly looking for ways to enhance your guest experience. Travel routes, recommendations of tours, attractions, and short cuts around town are just a few services offered by our remarkable Concierge Team, topped by, of course, a lovely friendly welcome! Our experienced Concierge Team has been offering insights to provide all our guests with useful information that will positively enhance their stay in Vancouver

Housekeeping (Professional Quality Cleaning With a Personal Touch)

Every morning is a busy one in the Housekeeping Department. The team has an eminent eye for attention to detail to provide our guests with a spotless guest experience. Our housekeepers are in charge of almost every detail of your stay from the fluffy pillows and sheets in your guest rooms to the replenishment of your bathroom amenities. The Housekeeping Department is a critical function to the hotel's continued success.

Maintenance

Running an effective hotel requires careful planning and hard work. Equipment does break down; meaning repairs and regular preventive maintenance are required around the hotel. Our professional Maintenance Team performs a wide range of essential tasks to help ensure a smooth operation resulting in happy guests.

The Edge Social Grille & Lounge Restaurant- Serving You With a Smile

The Edge social Grille & Lounge restaurant are a vibrant bunch with a combination of proficiency and bubbly personalities. Whether it's for breakfast, lunch, dinner cocktails or appetizers, our team will always serve you with a smile.

Kitchen (Cooking with Passion)

The experianced team of chefs offers a great variety of scrumptious dishes to keep our hungry customers happy. Although our chefs work in a fast paced environment, the kitchen is far from what you see on Reality TV! There is a less drama and more fun as our chefs handle the line with their experience, great personalities and talent.

Accounting (Working the Numbers)

The Accounting Team plays a significant role in the managing of the BEST WESTERN PLUS Chateau Granville. They provide the hotel with relevant financial data and forecasts which are used for daily decision making to ensure we are thriving and keeping the books up to date. The team offers a great support service to all departments with financial recommendations.

Sales & Marketing (Creative Selling)



Sales Team works hard to promote the brand and the amenities of the hotel. The Sales Department is in charge of negotiating and prospecting large business and leisure groups, tours operators and individual travellers. The Marketing Department is the analytical backbone of Sales as well as being responsible for increasing exposure for the hotel through various advertising opportunities both in print and on the Web.

Catering Department (Meeting your expectations)

Catering Department is responsible for the smooth operation and sales of our beautifully appointed conference centre. From corporate meetings to large celebratory events, the catering team must to take ownership of every detail with excellent teamwork and efficient communication in order to meet and exceed the expectations of our clients.

Hotel Management Course in Rawalpindi, Islamabad, Pakistan. 03219606785, 03035530865

Hotel Management Course Content:

Hotel Front Office

House Keeping

Food Production

Food Service

Bakery

Food Costing

Hospitality Sales & Marketing

Human Resource Management

Communication Skills

Hotel Accounting

Entrepreneurship And leadership

Class

5 Days a Weeks Class Timing

Evening & Morning Shift

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